al Access Lines in: KANSAS CITY Total = 17759

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
CNS	CF Busy Line Intraswitch	Call Fwd Bsy Li - Fixed	75%	75%	78%	78%
CNS	CF Busy Line Interswitch	Call Fwd Bsy Li - Fixed	75%	75%	78%	78%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	75%	75%	78%	78%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	75%	75%	78%	78%
CNS	CF Dont Ans Intraswitch	Cl Fwd-No Ans-Fixed	75%	75%	78%	78%
CNS	CF Dont Ans Interswitch	Cl Fwd-No Ans-Fixed	75%	75%	78%	78%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	49%	49%	48%	48%
CNS	CF - Variable	Variable Cl Fwd'g	75%	75%	78%	78%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	49%	49%	48%	48%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	75%	75%	78%	78%
CNS	Call Waiting - Cancel	Cancel Call Waiting	75%	75%	78%	78%
CNS	Cllg DA Deliv via ICLID	Caller ID	75%	75%	78%	78%
CNS	Customer Originated Trace	Call Tracing Service	75%	75%	78%	78%
CNS	Distinctive Ringing	VIP Alert	75%	75%	78%	78%
CNS	Dist Ring Term Screen	Smart Ring	75%	75%	78%	78%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	75%	75%	78%	78%
CNS	MWI-ATR Audible Msg Wtg	MWI Rcv Audible Waiting	75%	75%	78%	78%
CNS	Selective Call Forward'g	Special Call Forwarding	75%	75%	78%	78%
CNS	Selective Call Rejection	Call Block	75%	75%	78%	78%
£5	Speed Calling	Speed Cilg - 8 & 30 Nos.	75%	75%	78%	78%
		Busy Number Redial	75%	75%	78%	78%
CNS		Saved Number Redial	49%	49%	48%	48%
CNS		Last Number Redial	75%	75%	78%	78%
CNS	Call Waiting	Call Waiting	75%	75%	78%	78%
CNS	Three Way Calling	Three Way Calling	75%	75%	78%	78%
CNS	Remote Call Forwarding	Remote Call Forwarding	75%	75%	78%	78%
CNS		Cll Frwd'g Fixed-All clls	75%	75%	78%	78%
CNS		Cll Frwd Bsy No Ans.Fixed	75%	75%	78%	78%
CNS		Special Call Waiting	75%	75%	78%	78%
CNS		Special Call Acceptance	75%	75%	78%	78%
CNS		Anonymous Call Rejection	75%	75%	78%	78%
CNS		Bild No. Screen'g (BNS)	75%	75%	78%	78%
CNS		Call Restriction Service	75%	75%	78%	78%
CNS		MWI Abl Rcv Adbl Rng Brst	49%	49%	48%	48%
CNS		GTE Dial DataLink	100%	100%	100%	100%
CNS		Cust.Controllable Ringing	75%	75%	78%	78%

al Access Lines in: KENOSHA Total = 13387

Percentage	Availability	v of	ONA	Services	Bv	Date	for

				·		
уре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
ISA	Type A - X.25 Pkt Sw	Pkt.Swtg Network Svc-X.25	0%	0%	0%	0%
SA	Type B - X.75 PKt Sw	Pkt.Swtg Network Svc-X.75	0%	0%	0%	0%
A	Type C-Dedicated Voice Gr	Voiceband	100%	100%	100%	100%
A	Type D-Dedicatd Prg Audio	Program Audio	100%	100%	100%	100%
A	Dedicated Video	Videoband	100%	100%	100%	100%
A	Type F - Ded <64kbps	Digital Data Svc-DDS	100%	100%	100%	100%
A	Type G - Ded 1.544Mbps	Hi Cap Digital DS1 Svc	64%	64%	65%	65%
SA .	Type H - Ded > 1.544Mbps	Hi Cap Digital DS3 Svc	19%	19%	19%	19%
A	Dedicated Alert Transport	Alarm Signal Transport Sv	30%	30%	30%	30%
A	Dedicatd Ntuk Access Link	Data Link	100%	100%	100%	100%
A	Type K-Ded Digital 64kbps	Digital Data Svc (DDS)	0%	0%	0%	0%
A	Type A - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100%	100%	100%	100%
A	Type 8 - Ckt Sw Trunk	Voice Grade Trunk Ckt Swd	100%	100%	100%	100%
Ε	Fast Select Accept Pkt	Fast Select	0%	0%	0%	0%
E	Fast Select Request Pkt	Fast Select	0%	0%	0%	0%
Ε	Acc To Clr Ch Transmissn	Clear Channel Capability	100%	100%	100%	100%
Ε	Automatic Protect Switchg	Automatic Protection Sw	100%	100%	100%	100%
ε	Bridging	Bridging	100%	100%	100%	100%
E	Conditioning	Conditioning	100%	100%	100%	100%
-	Data Over Voice (DOV) Svc	•	100%	100%	100%	100%
	Secondary Ch Capability	DDS Secondary Channel	100%	100%	100%	100%
E	Alternate Routing	Alternate Routing	100%	100%	100%	100%
E	Cld Dir.No. Deliv via DID	<u> </u>	100%	100%	100%	100%
E	Clig Bilg Num Deliv FGB	Automatic No.ID	100%	100%	100%	100%
E	Clig Blig Num Deliv FGD	Automatic No.ID	100%	100%	100%	100%
E	Cllg DA Deliv via ICLID	Caller ID	100%	100%	100%	100%
E	CXR Select On Ryse Charg	800 Service	100%	100%	100%	100%
E	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	100%	100%	100%	100%
- E	MWI- Activation Audible	Msg Waitng Indica. Audibl	100%	100%	100%	100%
E	Multiline Hunt Group	Hunt Group Arrangement	100%	100%	100%	100%
E	MLHG-UCD Line Hunting	Uniform Call Distribution	100%	100%	100%	
E	MLHG - UCD With Queuing				100%	100%
E	Three Way Call Transfer	Queuing	100%	100%		100%
E E	Remote Call Forwarding	User Transfer	100%	100%	100%	100%
	•	Foreign Exchange	100%	100%	100%	100%
E E	Route Diversity	Diversity Routing	100%	100%	100%	100%
		Bild No. Screen's (BNS)	100%	100%	100%	100%
E E		Multiplexing Arrangements	100%	100%	100%	100%
		Signaling Arrangements	100%	100%	100%	100%
E E		Priority Packet	0%	0%	0%	0%
		MegaConnect Svc (SMDS)	0%	0%	0%	0%
		MWI-Audible Ring Burst	100%	100%	100%	100%
•	Hi Cap Hand-Off Svc	ControlLink DCS	100%	100%	100%	100%
3	Call Det Recdig Rpts- Pkt	Call Detail - Packet	0%	0%	0%	0%
5	Fast Select Accept Pkt	Fast Select	0%	0%	0%	0%
5	Fast Select Request Pkt	Fast Select	0%	0%	0%	0%
	Derived Ch (Monitoring)	ScanAlert	0%	0%	0%	0%
s	Automatic Callback	Automatic Busy Redial	100%	100%	100%	100%
S	Automatic Recall	Automatic Call Return	100%	100%	100%	100%

al Access Lines in: KENOSHA Total = 13387

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998	
CNS	CF Busy Line Intraswitch	Call Fwd Bsy Li - Fixed	100%	100%	100%	100%	
CNS	CF Busy Line Interswitch	Call Fwd Bsy Li - Fixed	100%	100%	100%	100%	
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100%	100%	100%	100%	
CNS	CFBL/DA-Cust Fud To No.	Cl Fwd-B/No Ans- Variable	100%	100%	100%	100%	
CNS	CF Dont Ans Intraswitch	Cl Fwd-No Ans-Fixed	100%	100%	100%	100%	
CNS	CF Dont Ans Interswitch	Cl Fud-No Ans-Fixed	100%	100%	100%	100%	
CNS	CF Mult Sim Call Intersw	Cl Fudig - Multipath	100%	100%	100%	100%	
CNS	CF - Variable	Variable Cl Fwd'g	100%	100%	100%	100%	
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	100%	100%	100%	100%	
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	100%	100%	100%	100%	
CNS	Call Waiting - Cancel	Cancel Call Waiting	100%	100%	100%	100%	
CNS	Cllg DA Deliv via ICLID	Caller ID	100%	100%	100%	100%	
CNS	Customer Originated Trace	Call Tracing Service	100%	100%	100%	100%	
CNS	Distinctive Ringing	VIP Alert	100%	100%	100%	100%	
CNS	Dist Ring Term Screen	Smart Ring	100%	100%	100%	100%	
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100%	100%	100%	100%	
CNS	MWI-ATR Audible Msg Wtg	MWI Rcv Audible Waiting	100%	100%	100%	100%	
CNS	Selective Call Forward'g	Special Call Forwarding	100%	100%	100%	100%	
CNS	Selective Call Rejection	Call Block	100%	100%	100%	100%	
	Speed Calling	Speed Cilg - 8 & 30 Nos.	100%	100%	100%	100%	
		Busy Number Redial	100%	100%	100%	100%	
CNS		Saved Number Redial	100%	100%	100%	100%	
CNS		Last Number Redial	100%	100%	100%	100%	
CNS	Call Waiting	Call Waiting	100%	100%	100%	100%	
CNS	Three Way Calling	Three Way Calling	100%	100%	100%	100%	
CNS	Remote Call Forwarding	Remote Call Forwarding	100%	100%	100%	100%	
CNS	-	Cll Frwd'g Fixed-All clis	100%	100%	100%	100%	
CNS		Cll Frwd Bsy No Ans.Fixed	100%	100%	100%	100%	
CNS		Special Call Waiting	100%	100%	100%	100%	
INS		Special Call Acceptance	100%	100%	100%	100%	
CNS		Anonymous Call Rejection	100%	100%	100%	100%	
CNS		Blid No. Screen'g (BNS)	100%	100%	100%	100%	
CNS		Call Restriction Service	100%	100%	100%	100%	
CNS		MWI Abl Rcv Adbl Rng Brst	100%	100%	100%	100%	
INS		GTE Dial DataLink	100%	100%	100%	100%	

al Access Lines in: KILLEEN-TEMPLE Total = 786

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
BSA	Type A - X.25 Pkt Sw	Pkt.Swtg Network Svc-X.25	0%	0%	0%	0%
BSA	Type B - X.75 PKt Sw	Pkt.Swtg Network Svc-X.75	0%	0%	0%	0%
BSA	Type C-Dedicated Voice Gr	Voiceband	100%	100%	100%	100%
BSA	Type D-Dedicatd Prg Audio	Program Audio	100%	100%	100%	100%
BSA	Dedicated Video	Videoband	100%	100%	100%	100%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	0%	0%	0%	0%
BSA	Type G - Ded 1.544Mbps	Hi Cap Digital DS1 Svc	100%	100%	100%	100%
BSA	Type H - Ded > 1.544Mbps	Hi Cap Digital DS3 Svc	0%	0%	0%	0%
BSA	Dedicated Alert Transport	Alarm Signal Transport Sv	0%	0%	0%	0%
BSA	Dedicatd Ntwk Access Link	Data Link	100%	100%	100%	100%
BSA	Type K-Ded Digital 64kbps	Digital Data Svc (DDS)	0%	0%	0%	0%
BSA	Type A - Ckt Sw Line	Voice Grade Line Ckt Swid	100%	100%	100%	100%
BSA	Type B - Ckt Sw Trunk	Voice Grade Trunk Ckt Swd	100%	100%	100%	100%
BSE	Fast Select Accept Pkt	Fast Select	0%	0%	0%	0%
BSE	Fast Select Request Pkt	Fast Select	0%	0%	0%	0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100%	100%	100%	100%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100%	100%	100%	100%
BSE	Bridging	Bridging	100%	100%	100%	100%
BSE	Conditioning	Conditioning	100%	100%	100%	100%
~ ~ Ę	Data Over Voice (DOV) Svc	DOVConnect	100%	100%	100%	100%
	Secondary Ch Capability	DDS Secondary Channel	100%	100%	100%	100%
SE	Alternate Routing	Alternate Routing	0%	0%	0%	0%
SE	Cld Dir.No. Deliv via DID	Direct Inward Dialing	0%	0%	0%	0%
SE	Cilg Bilg Num Deliv FGB	Automatic No.ID	0%	0%	0%	0%
SE	Clig Blig Num Deliv FGD	Automatic No.ID	100%	100%	100%	100%
SE	Clig DA Deliv via ICLID	Caller ID	100%	100%	100%	100%
SE	CXR Select On Rvse Charg	800 Service	0%	0%	0%	0%
SE	Nessage Desk (SMDI)	Frwd Cl Info-Intraoffice	100%	100%	100%	100%
SE	MWI- Activation Audible	Msg Waitng Indica, Audibl	100%	100%	100%	100%
SE	Multiline Hunt Group	Hunt Group Arrangement	100%	100%	100%	100%
SE	MLHG-UCD Line Hunting	Uniform Call Distribution	100%	100%	100%	100%
SE	MLHG - UCD With Queuing	Queuing	0%	0%	0%	0%
SE	Three Way Call Transfer	User Transfer	100%	100%	100%	100%
SE	Remote Call Forwarding	Foreign Exchange	100%	100%	100%	100%
SE	Route Diversity	Diversity Routing	0%	0%	0%	0%
SE	,	Blid No. Screenig (BNS)	100%	100%	100%	100%
SE		Multiplexing Arrangements	100%	100%	100%	100%
SE		Signaling Arrangements	100%	100%	100%	100%
SE		Priority Packet	0%	0%	0%	0%
SE		MegaConnect Svc (SMDS)	0%	0%	0%	0%
SE		MWI-Audible Ring Burst	0%			
SE	Hi Cap Hand-Off Svc	ControlLink DCS		0%	0%	0%
NS	Call Det Recd'g Rpts- Pkt		100%	100%	100%	100%
NS		Call Detail - Packet	0%	0%	0%	0%
NS NS	Fast Select Accept Pkt Fast Select Request Pkt	Fast Select	0%	0%	0%	0%
	• • • • • • • • • • • • • • • • • • • •	Fast Select	0%	0%	0%	0%
	Derived Ch (Monitoring)	ScanAlert	0%	0%	0%	0%
s	Automatic Callback	Automatic Busy Redial	100%	100%	100%	100%
NS	Automatic Recall	Automatic Call Return	100%	100%	100%	100%

al Access Lines in: KILLEEN-TEMPLE Total = 786

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
CNS	CF Busy Line Intraswitch	Call Fwd Bsy Li - Fixed	100%	100%	100%	100%
CNS	CF Busy Line Interswitch	Call Fwd Bsy Li - Fixed	100%	100%	100%	100%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100%	100%	100%	100%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100%	100%	100%	100%
NS	CF Dont Ans Intraswitch	Cl Fwd-No Ans-Fixed	100%	100%	100%	100%
NS	CF Dont Ans Interswitch	Cl Fwd-No Ans-Fixed	100%	100%	100%	100%
NS	CF Mult Sim Call Intersw	Cl Fwdig - Multipath	0%	0%	0%	0%
NS	CF ~ Variable	Variable Cl Fwdig	100%	100%	100%	100%
NS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	0%	0%	0%	0%
NS	CF Var - Remote Act/Cont	Remote Access-CF Variable	100%	100%	100%	100%
NS	Call Waiting - Cancel	Cancel Call Waiting	100%	100%	100%	100%
NS	Cllg DA Deliv via ICLID	Caller ID	100%	100%	100%	100%
NS	Customer Originated Trace	Call Tracing Service	100%	100%	100%	100%
:NS	Distinctive Ringing	VIP Alert	100%	100%	100%	100%
NS	Dist Ring Term Screen	Smart Ring	100%	100%	100%	100%
NS	Hot Line	Auto Ring Dwn Ckt Signal	100%	100%	100%	100%
:NS	MWI-ATR Audible Msg Wtg	MWI Rcv Audible Waiting	100%	100%	100%	100%
NS	Selective Call Forward'g	Special Call Forwarding	100%	100%	100%	100%
NS	Selective Call Rejection	Call Block	100%	100%	100%	100%
` ' \$	Speed Calling	Speed Cllg - 8 & 30 Nos.	100%	100%	100%	100%
		Busy Number Redial	100%	100%	100%	100%
NS		Saved Number Redial	0%	0%	0%	0%
NS		Last Number Redial	100%	100%	100%	100%
NS	Call Waiting	Call Waiting	100%	100%	100%	100%
NS	Three Way Calling	Three Way Calling	100%	100%	100%	100%
NS	Remote Call Forwarding	Remote Call Forwarding	100%	100%	100%	100%
NS		Cll Frwd'g Fixed-All clls	100%	100%	100%	100%
NS		Cll Frwd Bsy No Ans.Fixed	100%	100%	100%	100%
NS		Special Call Waiting	100%	100%	100%	100%
NS		Special Call Acceptance	100%	100%	100%	100%
NS		Anonymous Call Rejection	100%	100%	100%	100%
NS		Blld No. Screen'g (BNS)	100%	100%	100%	100%
NS.		Call Restriction Service	100%	100%	100%	100%
NS.		MWI Abl Rcv Adbl Rng Brst	0%	0%	0%	0%
CNS		GTE Dial DataLink	100%	100%	100%	100%
CNS		Cust.Controllable Ringing	100%	100%	100%	100%

.l Access Lines in: KOKOMO Total = 786

Percentage Availability of ONA Services By Date for

Repair Rame of ONA Serv Product Name of ONA Serv 12/31/1995 12/31/1996 12/31/1996 12/31/1997 12/31/1977 12/31/1997 12/31/1997 12/31/1977 12/31/1977 12/31/1977 12/31/1977 12/31/1977 12/31/1977 12/31/1977 12/31/1977 12/31/1977 12/31/1977 12/31/1977 12/31/1977 12/31/	
### BSA Type B - X.75 PKt Sw	12/31/1998
BSA Type C-Dedicated Voice Gr Voiceband 100% 100% 100% BSA Type D-Dedicated Prg Audio Program Audio 100% 100% 100% BSA Type F - Ded <64kkbps	100%
BSA Type D-Dedicated Prg Audio Program Audio 100%	100%
BSA	100%
BSA	100%
BSA Type G - Ded 1.544Hbps Hi Cap Digital DSI Svc OX	100%
BSA Type H - Ded > 1.544Mbps Hi Cap Digital DS3 svc 0% 0% 0% BSA Dedicated Alert Transport Alarm Signal Transport SV 0% 0% 0% BSA Dedicated Mtwk Access Link Data Link 100% 100% 100% 0% BSA Type K-Ded Digital 64kbps Digital Data Svc (DDS) 0% 0% 0% BSA Type A - Ckt Sw Line Voice Grade Line Ckt Sw'd 100% 100% 100% 100% BSE Fast Select Accept Pkt Fast Select 100% 100% 100% 100% BSE Fast Select Request Pkt Fast Select 100% 100% 100% 100% BSE Acc To Clr Ch Transmissn Clear Channel Capability 100% 100% 100% 100% BSE Act To Clr Ch Transmissn Clear Channel Capability 100% 100% 100% BSE Bridging Bridging 100% 100% 100% 100% BSE Conditioning Conditioning 100% 100	100%
BSA Dedicated Alert Transport Alarm Signal Transport SV 0% 0% 0% 0% 0% 0% 0% 0	0%
BSA Dedicatd Ntwk Access Link Data Link Dota Link Dota Digital Data Svc (DDS) OX OX OX OX OX OX OX O	0%
BSA Type K-Ded Digital 64kbps Digital Data Svc (DDS) 0% 0% 0% 0% 0% 100%	0%
BSA Type A - Ckt Sw Line Voice Grade Line Ckt Sw'd 100%	100%
BSA	0%
BSE Fast Select Accept Pkt Fast Select 100%	100%
BSE	100%
BSE Acc To Clr Ch Transmiss Clear Channel Capability 100%	100%
BSE Acc To Clr Ch Transmissn Clear Channel Capability 100% 100% 100% BSE Automatic Protect Switchg Automatic Protection Sw 100% 100% 100% BSE Bridging 100% 100% 100% 100% BSE Conditioning 100% 100% 100% 100% BSE Alternate Routing 100% 100% 100% 100% 100% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	100%
BSE Bridging Bridging 100% 100% 100% 100% BSE Conditioning Conditioning 100% 100% 100% 100% 100% 100% 100% 100	100%
BSE Bridging Bridging 100% 100% 100% 100% BSE Conditioning Conditioning 100% 100% 100% 100% 100% 100% 100% 100	100%
BSE Conditioning Conditioning 100% 100% 100% 100% 100% 100% 5econdary Ch Capability DDS Secondary Channel 100% 100% 100% 100% 100% 100% 100% 100	100%
Data Over Voice (DOV) Svc DOVConnect 100% 100% 100% 100% Secondary Ch Capability DDS Secondary Channel 100% 100% 100% 100% BSE Alternate Routing Alternate Routing 0% 0% 0% 0% 0% 8SE Cld Dir.No. Deliv via DID Direct Inward Dialing 0% 0% 0% 0% 0% 8SE Cllg Bllg Num Deliv FGB Automatic No.ID 0% 0% 0% 0% 8SE Cllg Bllg Num Deliv FGD Automatic No.ID 0% 0% 0% 0% 8SE Cllg DA Deliv via ICLID Caller ID 0% 0% 0% 0% 8SE CXR Select On Rvse Charg 800 Service 0% 0% 0% 0% 0% 8SE Message Desk (SMDI) Frwd Cl Info-Intraoffice 0% 0% 0% 0% 8SE MMI- Activation Audible Msg Waitng Indica. Audibl 0% 0% 0% 0% 8SE Multiline Hunt Group Hunt Group Arrangement 0% 0% 0% 0% 8SE MLHG-UCD Line Hunting Uniform Call Distribution 0% 0% 0% 0% 8SE MLHG- UCD With Queuing Queuing 0% 0% 0% 0% 0% 8SE Three Way Call Transfer User Transfer 0% 0% 0% 0% 8SE Remote Call Forwarding Foreign Exchange 0% 0% 0% 0% 0% 8SE Route Diversity Diversity Routing 0% 0% 0% 0% 0% 8SE Route Diversity Diversity Routing 0% 0% 0% 0% 0% 8SE Blld No. Screen'g (BNS) 0% 0% 0% 0% 8SE Multiplexing Arrangements 100% 100% 100% 8SE Signaling Arrangements 100% 100% 100% 100%	100%
Secondary Ch Capability BSE Alternate Routing Alternate Routing Alternate Routing Alternate Routing O% O% O% O% O% O% O% O% O% O	100%
BSE Alternate Routing Alternate Routing 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	100%
BSE Cld Dir.No. Deliv via DID Direct Inward Dialing 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0%
BSE Clig Bilg Num Deliv FGB Automatic No.ID 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0%
BSE Cllg Bllg Num Deliv FGD Automatic No.ID 0% 0% 0% 0% 0% 0% BSE CLlg DA Deliv via ICLID Caller ID 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0%
BSE Cllg DA Deliv via ICLID Caller ID 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	100%
BSE CXR Select On Rvse Charg 800 Service 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	100%
BSE Message Desk (SMD1) Frwd Cl Info-Intraoffice 0% 0% 0% 0% 0% BSE MMI- Activation Audible Msg Waitng Indica. Audibl 0% 0% 0% 0% 0% BSE Multiline Hunt Group Hunt Group Arrangement 0% 0% 0% 0% 0% BSE MLHG-UCD Line Hunting Uniform Call Distribution 0% 0% 0% 0% 0% BSE MLHG - UCD With Queuing Queuing 0% 0% 0% 0% 0% 0% BSE Three Way Call Transfer User Transfer 0% 0% 0% 0% 0% BSE Remote Call Forwarding Foreign Exchange 0% 0% 0% 0% BSE Route Diversity Diversity Routing 0% 0% 0% 0% BSE BILL Diversity Routing 0% 0% 0% 0% 0% BSE Multiplexing Arrangements 100% 100% 100% BSE Signaling Arrangements 100% 100% 100%	0%
BSE MWI- Activation Audible Msg Waitng Indica. Audibl 0% 0% 0% 0% BSE Multiline Hunt Group Hunt Group Arrangement 0% 0% 0% 0% 0% BSE MLHG-UCD Line Hunting Uniform Call Distribution 0% 0% 0% 0% 0% BSE MLHG - UCD With Queuing Queuing 0% 0% 0% 0% 0% 0% BSE Three Way Call Transfer User Transfer 0% 0% 0% 0% 0% BSE Remote Call Forwarding Foreign Exchange 0% 0% 0% 0% 0% BSE Route Diversity Diversity Routing 0% 0% 0% 0% 0% BSE BILD No. Screen'g (BNS) 0% 0% 0% 0% BSE Multiplexing Arrangements 100% 100% 100% BSE Signaling Arrangements 100% 100% 100%	100%
BSE Multiline Hunt Group Hunt Group Arrangement 0% 0% 0% BSE MLHG-UCD Line Hunting Uniform Call Distribution 0% 0% 0% BSE MLHG - UCD With Queuing Queuing 0% 0% 0% BSE Three Way Call Transfer User Transfer 0% 0% 0% 0% BSE Remote Call Forwarding Foreign Exchange 0% 0% 0% 0% BSE Route Diversity Diversity Routing 0% 0% 0% 0% BSE BSE Blld No. Screen'g (BNS) 0% 0% 0% BSE Multiplexing Arrangements 100% 100% 100% BSE Signaling Arrangements 100% 100%	100%
BSE MLHG-UCD Line Hunting Uniform Call Distribution 0% 0% 0% BSE MLHG - UCD With Queuing Queuing 0% 0% 0% 0% BSE Three Way Call Transfer User Transfer 0% 0% 0% 0% BSE Remote Call Forwarding Foreign Exchange 0% 0% 0% 0% BSE Route Diversity Diversity Routing 0% 0% 0% 0% BSE Blld No. Screen'g (BNS) 0% 0% 0% BSE Multiplexing Arrangements 100% 100% 100% BSE Signaling Arrangements 100% 100%	
BSE MLHG - UCD With Queuing Queuing 0% 0% 0% BSE Three Way Call Transfer User Transfer 0% 0% 0% BSE Remote Call Forwarding Foreign Exchange 0% 0% 0% BSE Route Diversity Diversity Routing 0% 0% 0% BSE BLICA No. Screen'g (BNS) 0% 0% 0% BSE Multiplexing Arrangements 100% 100% 100% BSE Signaling Arrangements 100% 100%	100%
BSE Three Way Call Transfer User Transfer 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	100%
BSE Remote Call Forwarding Foreign Exchange 0% 0% 0% 0% BSE Route Diversity Diversity Routing 0% 0% 0% BSE Blld No. Screen'g (BNS) 0% 0% 0% BSE Multiplexing Arrangements 100% 100% 100% BSE Signaling Arrangements 100% 100%	0%
BSE Route Diversity Diversity Routing 0% 0% 0% BSE Blld No. Screen'g (BNS) 0% 0% 0% BSE Multiplexing Arrangements 100% 100% 100% BSE Signaling Arrangements 100% 100%	100%
BSE Blld No. Screen'g (BNS) 0% 0% 0% BSE Multiplexing Arrangements 100% 100% 100% BSE Signaling Arrangements 100% 100% 100%	100%
BSE Multiplexing Arrangements 100% 100% 100% BSE Signaling Arrangements 100% 100% 100%	0%
BSE Signaling Arrangements 100% 100% 100%	100%
	100%
BSE Priority Packet 100% 100% 100%	100%
Page	100%
BSE MegaConnect Svc (SMDS) 0% 0% 0%	0%
BSE MWI-Audible Ring Burst 0% 0% 0%	0%
BSE Hi Cap Hand-Off Svc ControlLink DCS 100% 100% 100%	100%
CNS Call Det Recd'g Rpts- Pkt Call Detail - Packet 100% 100% 100%	100%
CNS Fast Select Accept Pkt Fast Select 100% 100% 100%	100%
CNS Fast Select Request Pkt Fast Select 100% 100% 100%	100%
Derived Ch (Monitoring) ScanAlert 0% 0% 0%	0%
Automatic Callback Automatic Busy Redial 0% 0% 0%	100%
CNS Automatic Recall Automatic Call Return 0% 0% 0%	100%

A Access Lines in: KOKOMO Total = 786

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
CNS	CF Busy Line Intraswitch	Call Fwd Bsy Li - Fixed	0%	0%	0%	100%
CNS	CF Busy Line Interswitch	Call Fwd Bsy Li - Fixed	0%	0%	0%	100%
CNS	CFBL/DA-Cust Act/Deact	Cl Fud-B/No Ans- Variable	0%	0%	0%	100%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fud-B/No Ans- Variable	0%	0%	0%	100%
CNS	CF Dont Ans Intraswitch	Cl Fud-No Ans-Fixed	0%	0%	0%	100%
CNS	CF Dont Ans Interswitch	Cl Fud-No Ans-Fixed	0%	0%	0%	100%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	0%	0%	0%	0%
CNS	CF - Variable	Variable Cl Fwd ¹ g	0%	0%	0%	100%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	0%	0%	0%	0%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	0%	0%	0%	100%
CNS	Call Waiting - Cancel	Cancel Call Waiting	0%	0%	0%	100%
CNS	Clig DA Deliv via ICLID	Caller ID	0%	0%	0%	100%
CNS	Customer Originated Trace	Call Tracing Service	0%	0%	0%	100%
CNS	Distinctive Ringing	VIP Alert	0%	0%	0%	100%
CNS	Dist Ring Term Screen	Smart Ring	0%	0%	0%	100%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	0%	0%	0%	100%
CNS	MWI-ATR Audible Msg Wtg	MWI Rcv Audible Waiting	0%	0%	0%	100%
CNS	Selective Call Forward'g	Special Call Forwarding	0%	0%	0%	100%
CNS	Selective Call Rejection	Call Block	0%	0%	0%	100%
~~~	Speed Calling	Speed Clig - 8 & 30 Nos.	0%	0%	0%	100%
		Busy Number Redial	0%	0%	0%	100%
CNS		Saved Number Redial	0%	0%	0%	0%
CNS		Last Number Redial	0%	0%	0%	100%
CNS	Call Waiting	Call Waiting	0%	0%	0%	100%
CNS	Three Way Calling	Three Way Calling	0%	0%	0%	100%
CNS	Remote Call Forwarding	Remote Call Forwarding	0%	0%	0%	100%
CNS		Cll Frwd'g Fixed-All clls	0%	0%	0%	100%
CNS		Cll Frwd Bsy No Ans.Fixed	0%	0%	0%	100%
CNS		Special Call Waiting	0%	0%	0%	100%
CNS		Special Call Acceptance	0%	0%	0%	100%
CNS		Anonymous Call Rejection	0%	0%	0%	100%
CNS		Blld No. Screen'g (BNS)	0%	0%	0%	100%
CNS		Call Restriction Service	0%	0%	0%	100%
CNS		MWI Abl Rcv Adbl Rng Brst	0%	0%	0%	0%
CNS		GTE Dial DataLink	100%	100%	100%	100%
CNS		Cust.Controllable Ringing	0%	0%	0%	100%

Access Lines in: LA CROSSE Total = 5220

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
BSA	Type A - X.25 Pkt Sw	Pkt.Swtg Network Svc-X.25	0%	0%	0%	0%
A	Type B - X.75 PKt Sw	Pkt.Swtg Network Svc-X.75	0%	0%	0%	0%
A	Type C-Dedicated Voice Gr	Voiceband	100%	100%	100%	100%
A	Type D-Dedicatd Prg Audio	Program Audio	100%	100%	100%	100%
A	Dedicated Video	Vì deoband	100%	100%	100%	100%
A	Type F - Ded <64kbps	Digital Data Svc-DDS	88%	89%	89%	89%
A	Type G - Ded 1.544Mbps	Hi Cap Digital DS1 Svc	72%	72%	72%	72%
١.	Type H - Ded > 1.544Mbps	Hi Cap Digital DS3 Svc	0%	0%	0%	0%
A.	Dedicated Alert Transport	Alarm Signal Transport Sv	0%	0%	0%	0%
L	Dedicatd Ntwk Access Link	Data Link	100%	100%	100%	100%
A	Type K-Ded Digital 64kbps	Digital Data Svc (DDS)	0%	0%	0%	0%
	Type A - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100%	100%	100%	100%
	Type B - Ckt Sw Trunk	Voice Grade Trunk Ckt Swd	100%	100%	100%	100%
	Fast Select Accept Pkt	Fast Select	0%	0%	0%	0%
	Fast Select Request Pkt	Fast Select	0%	0%	0%	0%
	Acc To Clr Ch Transmissn	Clear Channel Capability	100%	100%	100%	100%
	Automatic Protect Switchg	Automatic Protection Sw	100%	100%	100%	100%
	Bridging	Bridging	100%	100%	100%	100%
	Conditioning	Conditioning	100%	100%	100%	100%
	Data Over Voice (DOV) Svc	DOVConnect	100%	100%	100%	100%
	Secondary Ch Capability	DDS Secondary Channel	100%	100%	100%	100%
	Alternate Routing	Alternate Routing	88%	100%	100%	100%
	Cld Dir.No. Deliv via DID	Direct Inward Dialing	88%	100%	100%	100%
	Cilg Bilg Num Deliv FGB	Automatic No.ID	88%	100%	100%	100%
	Clig Blig Num Deliv FGD	Automatic No.ID	88%	100%	100%	100%
	Clig DA Deliv via ICLID	Caller ID	88%	100%	100%	100%
	CXR Select On Rvse Charg	800 Service	88%	100%	100%	100%
	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	88%	100%	100%	100%
	MWI- Activation Audible	Msg Waitng Indica. Audibl	88%	100%	100%	100%
	Multiline Hunt Group	Hunt Group Arrangement	88%	100%	100%	100%
	MLHG-UCD Line Hunting	Uniform Call Distribution	88%	100%	100%	100%
	MLHG - UCD With Queuing	Queuing	88%	100%	100%	100%
	Three Way Call Transfer	User Transfer	88%	100%	100%	100%
	Remote Call Forwarding	Foreign Exchange	88%	100%	100%	100%
	Route Diversity	Diversity Routing	88%	100%	100%	100%
	•	Blld No. Screen'g (BNS)	88%	100%	100%	100%
		Multiplexing Arrangements	100%	100%	100%	100%
		Signaling Arrangements	100%	100%	100%	100%
		Priority Packet	0%	0%	0%	0%
		MegaConnect Svc (SMDS)	0%	0%	0%	0%
		MWI-Audible Ring Burst	88%	100%	100%	100%
	Hi Cap Hand-Off Syc	ControlLink DCS	100%	100%	100%	100%
	Call Det Recd'g Rpts- Pkt	Call Detail - Packet	0%	0%	0%	0%
	Fast Select Accept Pkt	Fast Select	0%	0%	0%	0%
	Fast Select Request Pkt	Fast Select	0%	0%	0%	0%
	Derived Ch (Monitoring)	ScanAlert	0%	0%	0%	0%
	Automatic Callback	Automatic Busy Redial	88%	100%	100%	100%
	Automatic Recall	Automatic Call Return	88%			
	AGEORGETO RECOLL	Automatic Catt Return	90%	00%	100%	100%

al Access Lines in: LA CROSSE Total = 5220

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
CNS	CF Busy Line Intraswitch	Call Fwd Bsy Li - Fixed	88%	100%	100%	100%
CNS	CF Busy Line Interswitch	Call Fwd Bsy Li - Fixed	88%	100%	100%	100%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	88%	100%	100%	100%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	88%	100%	100%	100%
CNS	CF Dont Ans Intraswitch	Cl Fwd-No Ans-Fixed	88%	100%	100%	100%
CNS	CF Dont Ans Interswitch	Cl Fwd-No Ans-Fixed	88%	100%	100%	100%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	88%	100%	100%	100%
CNS	CF - Variable	Variable Cl Fwd'g	88%	100%	100%	100%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	88%	100%	100%	100%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	88%	100%	100%	100%
CNS	Call Waiting - Cancel	Cancel Call Waiting	88%	100%	100%	100%
CNS	Clig DA Deliv via ICLID	Caller ID	88%	100%	100%	100%
CNS	Customer Originated Trace	Call Tracing Service	88%	100%	100%	100%
CNS	Distinctive Ringing	VIP Alert	88%	100%	100%	100%
CNS	Dist Ring Term Screen	Smart Ring	88%	100%	100%	100%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	88%	100%	100%	100%
CNS	MWI-ATR Audible Msg Wtg	NWI Rov Audible Waiting	88%	100%	100%	100%
CNS	Selective Call Forward'g	Special Call Forwarding	88%	100%	100%	100%
CNS	Selective Call Rejection	Call Block	88%	100%	100%	100%
.2	Speed Calling	Speed Cilg - 8 & 30 Nos.	88%	100%	100%	100%
,		Busy Number Redial	88%	100%	100%	100%
CNS		Saved Number Redial	88%	100%	100%	100%
CNS		Last Number Redial	88%	100%	100%	100%
CNS	Call Waiting	Call Waiting	88%	100%	100%	100%
CNS	Three Way Calling	Three Way Calling	88%	100%	100%	100%
CNS	Remote Call Forwarding	Remote Call Forwarding	88%	100%	100%	100%
CNS		Cll Frwd'g Fixed-All clls	88%	100%	100%	100%
CNS		Cll Frwd Bsy No Ans.Fixed	88%	100%	100%	100%
CNS		Special Call Waiting	88%	100%	100%	100%
CNS		Special Call Acceptance	88%	100%	100%	100%
CNS		Anonymous Call Rejection	88%	100%	100%	100%
CNS		Bild No. Screenig (BNS)	88%	100%	100%	100%
CNS		Call Restriction Service	88%	100%	100%	100%
CNS		MWI Abl Rcv Adbl Rng Brst	88%	100%	100%	100%
CNS		GTE Diat DataLink	100%	100%	100%	100%
CNS		Cust.Controllable Ringing	88%	100%	100%	100%

AL Access Lines in: LAFAYETTE Total = 61803

Percentage Availability of ONA Services By Date for

Туре	Generic Name of CNA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
BSA	Type A - X.25 Pkt Sw	Pkt.Swtg Network Svc-X.25	100%	100%	100%	100%
BSA	Type B - X.75 PKt Sw	Pkt.Swtg Network Svc-X.75	100%	100%	100%	100%
8SA	Type C-Dedicated Voice Gr	Voiceband	100%	100%	100%	100%
BSA	Type D-Dedicatd Prg Audio	Program Audio	100%	100%	100%	100%
BSA	Dedicated Video	Videoband	100%	100%	100%	100%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	100%	100%	100%	100%
BSA	Type G - Ded 1.544Mbps	Hi Cap Digital DS1 Svc	100%	100%	100%	100%
BSA	Type H - Ded > 1.544Mbps	Hi Cap Digital DS3 Svc	47%	49%	49%	49%
BSA	Dedicated Alert Transport	Alarm Signal Transport Sv	100%	100%	100%	100%
BSA	Dedicatd Ntwk Access Link	Data Link	100%	100%	100%	100%
BSA	Type K-Ded Digital 64kbps	Digital Data Svc (DDS)	20%	20%	20%	20%
BSA	Type A - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100%	100%	100%	100%
BSA	Type B - Ckt Sw Trunk	Voice Grade Trunk Ckt Swd	100%	100%	100%	100%
8SE	Fast Select Accept Pkt	Fast Select	100%	100%	100%	100%
BSE	Fast Select Request Pkt	Fast Select	100%	100%	100%	100%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100%	100%	100%	100%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100%	100%	100%	100%
BSE	Bridging	Bridging	100%	100%	100%	100%
BSE	Conditioning	Conditioning	100%	100%	100%	100%
	Data Over Voice (DOV) Svc	DOVConnect	100%	100%	100%	100%
	Secondary Ch Capability	DDS Secondary Channel	100%	100%	100%	100%
BSE	Alternate Routing	Alternate Routing	79%	100%	100%	100%
BSE	Cld Dir.No. Deliv via DID	Direct Inward Dialing	79%	100%	100%	100%
BSE	Clig Bilg Num Deliv FGB	Automatic No.ID	79%	100%	100%	100%
BSE	Clig Bilg Num Deliv FGD	Automatic No.ID	64%	87%	87%	88%
BSE	Clig DA Deliv via ICLID	Caller ID	79%	100%	100%	100%
BSE	CXR Select On Rvse Charg	800 Service	79%	100%	100%	100%
BSE	Hessage Desk (SMDI)	Frwd Cl Info-Intraoffice	79%	100%	100%	100%
BSE	MWI- Activation Audible	Msg Waitng Indica. Audibl	79%	100%	100%	100%
BSE	Multiline Hunt Group	Hunt Group Arrangement	79%	100%	100%	100%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	79%	100%	100%	100%
BSE	MLHG - UCD With Queuing	Queuing	79%	100%	100%	100%
BSE	Three Way Call Transfer	User Transfer	79%	100%	100%	100%
BSE	Remote Call Forwarding	Foreign Exchange	79%	100%	100%	100%
BSE	Route Diversity	Diversity Routing	79%	100%	100%	100%
BSE		Blld No. Screenig (BNS)	79%	100%	100%	100%
BSE		Multiplexing Arrangements	100%	100%	100%	100%
BSE		Signaling Arrangements	100%	100%	100%	100%
BSE		Priority Packet	100%	100%	100%	100%
BSE		MegaConnect Svc (SMDS)	0%	0%	0%	0%
8SE		MWI-Audible Ring Burst	64%	87%	87%	88%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100%	100%	100%	100%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Packet	100%	100%	100%	100%
CNS	Fast Select Accept Pkt	Fast Select	100%	100%	100%	100%
CNS	Fast Select Request Pkt	Fast Select	100%	100%	100%	100%
	Derived Ch (Monitoring)	ScanAlert	0%	0%	0%	0%
د.،ن	Automatic Callback	Automatic Busy Redial	79%	100%	100%	100%
CNS	Automatic Recall	Automatic Call Return	79%	100%	100%	100%

al Access Lines in: LAFAYETTE Total = 61803

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
CNS	CF Busy Line Intraswitch	Call Fwd Bsy Li - Fixed	79%	100%	100%	100%
CNS	CF Busy Line Interswitch	Call Fwd Bsy Li - Fixed	79%	100%	100%	100%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	79%	100%	100%	100%
CNS	CFBL/DA-Cust Fud To No.	Cl Fwd-B/No Ans- Variable	79%	100%	100%	100%
CNS	CF Dont Ans Intraswitch	Cl Fwd-No Ans-Fixed	79%	100%	100%	100%
CNS	CF Dont Ans Interswitch	Cl Fud-No Ans-Fixed	79%	100%	100%	100%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	79%	100%	100%	100%
CNS	CF - Variable	Variable Cl Fwdig	79%	100%	100%	100%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	64%	87%	87%	88%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	79%	100%	100%	100%
CNS	Call Waiting - Cancel	Cancel Call Waiting	79%	100%	100%	100%
CNS	Cllg DA Deliv via ICLID	Caller ID	79%	100%	100%	100%
CNS	Customer Originated Trace	Call Tracing Service	79%	100%	100%	100%
CNS	Distinctive Ringing	VIP Alert	79%	100%	100%	100%
CNS	Dist Ring Term Screen	Smart Ring	79%	100%	100%	100%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	79%	100%	100%	100%
CNS	MWI-ATR Audible Msg Wtg	MWI Rcv Audible Waiting	79%	100%	100%	100%
CNS	Selective Call Forward'g	Special Call Forwarding	79%	100%	100%	100%
CNS	Selective Call Rejection	Call Block	79%	100%	100%	100%
•	Speed Calling	Speed Cilg - 8 & 30 Nos.	79%	100%	100%	100%
		Busy Number Redial	79%	100%	100%	100%
CNS		Saved Number Redial	64%	87%	87%	88%
CNS		Last Number Redial	79%	100%	100%	100%
CNS	Call Waiting	Call Waiting	79%	100%	100%	100%
CNS	Three Way Calling	Three Way Calling	79%	100%	100%	100%
CNS	Remote Call Forwarding	Remote Call Forwarding	79%	100%	100%	100%
CNS		Cll Frwdig Fixed-All clls	79%	100%	100%	100%
CNS		Cll Frwd Bsy No Ans.Fixed	79%	100%	100%	100%
CNS		Special Call Waiting	79%	100%	100%	100%
CNS		Special Call Acceptance	79%	*00%	100%	100%
CNS		Anonymous Call Rejection	79%	100%	100%	100%
CNS		Blld No. Screen'g (BNS)	79%	100%	100%	100%
CNS		Call Restriction Service	79%	100%	100%	100%
CNS		MWI Abl Rcv Adbl Rng Brst	64%	87%	87%	88%
NS		GTE Dial DataLink	100%	100%	100%	100%
CNS		Cust.Controllable Ringing	64%	87%	87%	88%

al Access Lines in: LAKELAND

Total = 212934

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
BSA	Type A - X.25 Pkt Sw	Pkt.Swtg Network Svc-X.25	100%	100%	100%	100%
BSA	Type B - X.75 PKt Sw	Pkt.Swtg Network Svc-X.75	100%	100%	100%	100%
BSA	Type C-Dedicated Voice Gr	Voiceband	100%	100%	100%	100%
BSA	Type D-Dedicatd Prg Audio	Program Audio	100%	100%	100%	100%
BSA	Dedicated Video	Videoband	100%	100%	100%	100%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	95%	95%	95%	95%
BSA	Type G - Ded 1.544Mbps	Hi Cap Digital DS1 Svc	93%	93%	93%	93%
BSA	Type H - Ded > 1.544Mbps	Hi Cap Digital DS3 Svc	69%	69%	69%	69%
BSA	Dedicated Alert Transport	Alarm Signal Transport Sv	97%	97%	97%	97%
BSA	Dedicatd Ntwk Access Link	Data Link	100%	100%	100%	100%
BSA	Type K-Ded Digital 64kbps	Digital Data Svc (DDS)	33%	33%	33%	33%
BSA	Type A - Ckt Sw Line	Voice Grade Line Ckt Swid	100%	100%	100%	100%
BSA	Type B - Ckt Sw Trunk	Voice Grade Trunk Ckt Swd	100%	100%	100%	100%
BSE	Fast Select Accept Pkt	Fast Select	100%	100%	100%	100%
BSE	Fast Select Request Pkt	Fast Select	100%	100%	100%	100%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100%	100%	100%	100%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100%	100%	100%	100%
BSE	Bridging	Bridging	100%	100%	100%	100%
BSE	Conditioning	Conditioning	100%	100%	100%	100%
~ ~C	Data Over Voice (DOV) Svc	DOVConnect	100%	100%	100%	100%
	Secondary Ch Capability	DDS Secondary Channel	100%	100%	100%	100%
BSE	Alternate Routing	Alternate Routing	100%	100%	100%	100%
BSE	Cid Dir.No. Deliv via DID	Direct Inward Dialing	100%	100%	100%	100%
BSE	Clig Bilg Num Deliv FGB	Automatic No.ID	100%	100%	100%	100%
BSE	Clig Blig Num Deliv FGD	Automatic No.ID	83%	83%	83%	83%
BSE	Cllg DA Deliv via ICLID	Caller ID	100%	100%	100%	100%
SE	CXR Select On Rvse Charg	800 Service	100%	100%	100%	100%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	100%	100%	100%	100%
BSE	MWI- Activation Audible	Msg Waitng Indica. Audibl	92%	92%	92%	92%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100%	100%	100%	100%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100%	100%	100%	100%
SE	MLHG - UCD With Queuing	Queuing	100%	100%	100%	100%
BSE	Three Way Call Transfer	User Transfer	100%	100%	100%	100%
BSE	Remote Call Forwarding	Foreign Exchange	100%	100%	100%	100%
BSE	Route Diversity	Diversity Routing	100%	100%	100%	100%
BSE	·	Blld No. Screenig (BNS)	100%	100%	100%	100%
BSE		Multiplexing Arrangements	100%	100%	100%	100%
BSE		Signaling Arrangements	100%	100%	100%	100%
SE		Priority Packet	100%	100%	100%	100%
ISE		MegaConnect Svc (SMDS)	100%	100%	100%	100%
SE		MWI-Audible Ring Burst	83%	83%	83%	83%
SE	Hi Cap Hand-Off Svc	Controllink DCS	100%	100%	100%	100%
NS	Call Det Recd'g Rpts- Pkt	Call Detail - Packet	100%	100%	100%	100%
:NS	Fast Select Accept Pkt	Fast Select	100%	100%	100%	100%
:NS	Fast Select Request Pkt	Fast Select	100%	100%	100%	100%
,	Derived Ch (Monitoring)	ScanAlert	100%	100%		
s	Automatic Callback	Automatic Busy Redial	100%	100%	100% 100%	100% 100%
	CONTRACTO OUNTEDLA	AGEORGICIE DUSY REUISI	100%	LUUM	LUUA	1002

il Access Lines in: LAKELAND Total = 212934

Percentage Availability of ONA Services By Date for

Type	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
CNS	CF Busy Line Intraswitch	Call Fwd Bsy Li - Fixed	100%	100%	100%	100%
CNS	CF Busy Line Interswitch	Call Fwd Bsy Li - Fixed	100%	100%	100%	100%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100%	100%	100%	100%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100%	100%	100%	100%
CNS	CF Dont Ans Intraswitch	Cl Fwd-No Ans-Fixed	100%	100%	100%	100%
CNS	CF Dont Ans Interswitch	Cl Fwd-No Ans-Fixed	100%	100%	100%	100%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	100%	100%	100%	100%
CNS	CF - Variable	Variable Cl Fwd'g	100%	100%	100%	100%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	90%	90%	91%	91%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	100%	100%	100%	100%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100%	100%	100%	100%
CNS	Clig DA Deliv via ICLID	Caller ID	100%	100%	100%	100%
CNS	Customer Originated Trace	Call Tracing Service	100%	100%	100%	100%
CNS	Distinctive Ringing	VIP Alert	100%	100%	100%	100%
CNS	Dist Ring Term Screen	Smart Ring	100%	100%	100%	100%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100%	100%	100%	100%
CNS	MWI-ATR Audible Msg Wtg	MWI Rcv Audible Waiting	100%	100%	100%	100%
CNS	Selective Call Forward'g	Special Call Forwarding	100%	100%	100%	100%
CNS	Selective Call Rejection	Call Block	100%	100%	100%	100%
CMS	Speed Calling	Speed Cllg - 8 & 30 Nos.	100%	100%	100%	100%
		Busy Number Redial	100%	100%	100%	100%
CNS		Saved Number Redial	83%	83%	83%	83%
CNS		Last Number Redial	100%	100%	100%	100%
CNS	Call Waiting	Call Waiting	100%	100%	100%	100%
CNS	Three Way Calling	Three Way Calling	100%	100%	100%	100%
CNS	Remote Call Forwarding	Remote Call Forwarding	100%	100%	100%	100%
CNS		Cll Frwd'g Fixed-All clls	100%	100%	100%	100%
CNS		Cll Frwd Bsy No Ans.Fixed	100%	100%	100%	100%
CNS		Special Call Waiting	92%	92%	92%	92%
CNS		Special Call Acceptance	92%	92%	92%	92%
CNS		Anonymous Call Rejection	92%	92%	92%	92%
CNS		Blld No. Screen'g (BNS)	100%	100%	100%	100%
CNS		Call Restriction Service	100%	100%	100%	100%
CNS		MWI Abl Rcv Adbl Rng Brst	83%	83%	83%	83%
CNS		GTE Dial DataLink	100%	100%	100%	100%
CNS		Cust.Controllable Ringing	90%	90%	91%	91%

al Access Lines in: LANSING

Total = 41968

Percentage Availability of ONA Services By Date for

Туре	Generic Name of CNA Serv	Product Name of DNA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998	
BSA	Type A - X.25 Pkt Sw	Pkt.Swtg Network Svc-X.25	0%	0%	0 <b>%</b>	0%	
BSA	Type B - X.75 PKt Sw	Pkt.Swtg Network Svc-X.75	0%	0%	0%	0%	
BSA	Type C-Dedicated Voice Gr	Voiceband	100%	100%	100%	100%	
BSA	Type D-Dedicatd Prg Audio	Program Audio	100%	100%	100%	100%	
BSA	Dedicated Video	Videoband	100%	100%	100%	100%	
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	98%	98%	98%	98%	
BSA	Type G - Ded 1.544Mbps	Hi Cap Digital DS1 Svc	81%	81%	81%	81%	
BSA	Type H - Ded > 1.544Mbps	Hi Cap Digital DS3 Svc	3%	3%	3%	3%	
BSA	Dedicated Alert Transport	Alarm Signal Transport Sv	70%	70%	70%	70%	
BSA	Dedicatd Ntwk Access Link	Data Link	100%	100%	100%	100%	
BSA	Type K-Ded Digital 64kbps	Digital Data Svc (DDS)	12%	12%	12%	12%	
BSA	Type A - Ckt Sw Line	Voice Grade Line Ckt Swid	100%	100%	100%	100%	
BSA	Type B - Ckt Sw Trunk	Voice Grade Trunk Ckt Swd	100%	100%	100%	100%	
BSE	Fast Select Accept Pkt	Fast Select	0%	0%	0%	0%	
BSE	Fast Select Request Pkt	Fast Select	0%	0%	0%	0%	
BSE	Acc To Cir Ch Transmissn	Clear Channel Capability	100%	100%	100%	100%	
BSE	Automatic Protect Switchg	Automatic Protection Sw	100%	100%	100%	100%	
BSE	Bridging	Bridging	100%	100%	100%	100%	
BSE	Conditioning	Conditioning	100%	100%	100%	100%	
PeE.	Data Over Voice (DOV) Svc	<del>-</del>	100%	100%	100%	100%	
_	Secondary Ch Capability	DDS Secondary Channel	100%	100%	100%	100%	
BSE	Alternate Routing	Alternate Routing	77%	77%	85%	87%	
BSE	Cld Dir.No. Deliv via DID	Direct Inward Dialing	77%	77%	85%	87%	
BSE	Clig Blig Num Deliv FGB	Automatic No.ID	77%	77%	85%	87%	
BSE	Cilg Bilg Num Deliv FGD	Automatic No.ID	61%	61%	69%	70%	
BSE	Clig DA Deliv via ICLID	Caller ID	90%	90%	98%	100%	
BSE	CXR Select On Ryse Charg	800 Service	77%	77%	85%	87%	
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	90%				
BSE	MWI- Activation Audible			90%	98%	100%	
BSE		Msg Waitng Indica. Audibl	61%	61%	69%	70%	
BSE	Multiline Hunt Group	Hunt Group Arrangement	90%	90%	98%	100%	
	MLHG-UCD Line Hunting	Uniform Call Distribution	90%	90%	98%	100%	
BSE	MLHG - UCD With Queuing	Queuing	77%	77%	85%	87%	
BSE	Three Way Call Transfer	User Transfer	90%	90%	98%	100%	
BSE	Remote Call Forwarding	Foreign Exchange	90%	90%	98%	100%	
BSE	Route Diversity	Diversity Routing	77%	77%	85%	87%	
BSE		Bild No. Screen'g (BNS)	90%	90%	98%	100%	
BSE		Multiplexing Arrangements	100%	100%	100%	100%	
BSE		Signaling Arrangements	100%	100%	100%	100%	
BSE		Priority Packet	0%	0%	0%	0%	
BSE		MegaConnect Svc (SMDS)	0%	0%	0%	0%	
SSE		MWI-Audible Ring Burst	21%	48%	56%	57%	
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100%	100%	100%	100%	
CNS	Call Det Recdig Rpts- Pkt	Call Detail - Packet	0%	0%	0%	0%	
NS	Fast Select Accept Pkt	Fast Select	0%	0%	0%	0%	
CNS	Fast Select Request Pkt	Fast Select	0%	0%	0%	0%	
-	Derived Ch (Monitoring)	ScanAlert	0%	0%	0%	0%	
د	Automatic Callback	Automatic Busy Redial	90%	90%	98%	100%	
INS	Automatic Recall	Automatic Call Return	90%	90%	98%	100%	

al Access Lines in: LANSING Total = 41968

Percentage Availability of ONA Services By Date for

Туре	Generic Name of CNA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998	
CNS	CF Busy Line Intraswitch	Call Fwd Bsy Li - Fixed	90%	90%	98%	100%	
CNS	CF Busy Line Interswitch	Call Fwd Bsy Li - Fixed	90%	90%	98%	100%	
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	90%	90%	98%	100%	
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	90%	90%	98%	100%	
CNS	CF Dont Ans Intraswitch	Cl Fwd-No Ans-Fixed	90%	90%	98%	100%	
CNS	CF Dont Ans Interswitch	Cl Fwd-No Ans-Fixed	90%	90%	98%	100%	
CNS	CF Mult Sim Call Intersw	Cl Fwd ¹ g - Multipath	50%	77%	85%	87%	
CNS	CF - Variable	Variable Cl Fwdig	90%	90%	98%	100%	
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	50%	77%	85%	87%	
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	90%	90%	98%	100%	
CNS	Call Waiting - Cancel	Cancel Call Waiting	90%	90%	98%	100%	
CNS	Clig DA Deliv via ICLID	Caller ID	90%	90%	98%	100%	
CNS	Customer Originated Trace	Call Tracing Service	90%	90%	98%	100%	
CNS	Distinctive Ringing	VIP Alert	90%	90%	98%	100%	
CNS	Dist Ring Term Screen	Smart Ring	90%	90%	98%	100%	
CNS	Hot Line	Auto Ring Dwn Ckt Signal	90%	90%	98%	100%	
CNS	MWI-ATR Audible Msg Wtg	MWI Rcv Audible Waiting	63%	90%	98%	100%	
CNS	Selective Call Forward'g	Special Call Forwarding	90%	90%	98%	100%	
CNS	Selective Call Rejection	Call Block	90%	90%	98%	100%	
۳۰۰۶	Speed Calling	Speed Clig - 8 & 30 Nos.	90%	90%	98%	100%	
		Busy Number Redial	90%	90%	98%	100%	
CNS		Saved Number Redial	48%	48%	56%	57%	
CNS		Last Number Redial	90%	90%	98%	100%	
CNS	Call Waiting	Call Waiting	90%	90%	98%	100%	
CNS	Three Way Cailing	Three Way Calling	90%	90%	98%	100%	
CNS	Remote Call Forwarding	Remote Call Forwarding	90%	90%	98%	100%	
CNS		Cll Frwd'g Fixed-All clls	90%	90%	98%	100%	
CNS		Cll Frwd Bsy No Ans.Fixed	90%	90%	98%	100%	
CNS		Special Call Waiting	61%	61%	69%	70%	
CNS		Special Call Acceptance	61%	61%	69%	70%	
CNS		Anonymous Call Rejection	61%	61%	69%	70%	
CNS		Blld No. Screen'g (BNS)	90%	90%	98%	100%	
CNS		Call Restriction Service	90%	90%	98%	100%	
CNS		MWI Abl Rcv Adbl Rng Brst	21%	48%	56%	57%	
CNS		GTE Dial DataLink	100%	100%	100%	100%	
CNS		Cust.Controllable Ringing	90%	90%	98%	100%	

## SUMMARY FOR MARKET AREA: LEXINGTON

Access Lines in: LEXINGTON Total = 194909

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
BSA	Type A - X.25 Pkt Sw	Pkt.Swtg Network Svc-X.25	100%	100%	100%	100%
BSA	Type B - X.75 PKt Sw	Pkt.Swtg Network Svc-X.75	100%	100%	100%	100%
BSA	Type C-Dedicated Voice Gr	Voiceband	100%	100%	100%	100%
BSA	Type D-Dedicatd Prg Audio	Program Audio	100%	100%	100%	100%
BSA	Dedicated Video	Videoband	100%	100%	100%	100%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	100%	100%	100%	100%
BSA	Type G - Ded 1.544Mbps	Hi Cap Digital DS1 Svc	100%	100%	100%	100%
BSA	Type H - Ded > 1.544Mbps	Hi Cap Digital DS3 Svc	42%	42%	41%	41%
BSA	Dedicated Alert Transport	Alarm Signal Transport Sv	92%	92%	92%	92%
BSA	Dedicatd Ntwk Access Link	Data Link	100%	100%	100%	100%
BSA	Type K-Ded Digital 64kbps	Digital Data Svc (DDS)	65%	65%	65%	64%
BSA	Type A - Ckt Sw Line	Voice Grade Line Ckt Swid	100%	100%	100%	100%
BSA	Type B - Ckt Sw Trunk	Voice Grade Trunk Ckt Swd	100%	100%	100%	100%
BSE	Fast Select Accept Pkt	Fast Select	100%	100%	100%	100%
BSE	Fast Select Request Pkt	Fast Select	100%	100%	100%	100%
<b>BSE</b>	Acc To Cir Ch Transmissn	Clear Channel Capability	100%	100%	100%	100%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100%	100%	100%	100%
BSE	Bridging	Bridging	100%	100%	100%	100%
BSE	Conditioning	Conditioning	100%	100%	100%	100%
Bec	Data Over Voice (DOV) Svc	DOVConnect	100%	100%	100%	100%
	Secondary Ch Capability	DDS Secondary Channel	100%	100%	100%	100%
BSE	Alternate Routing	Alternate Routing	100%	100%	100%	100%
BSE	Cld Dir.No. Deliv via DID	Direct Inward Dialing	100%	100%	100%	100%
BSE	Clig Blig Num Deliv FGB	Automatic No.ID	100%	100%	100%	100%
BSE	Cilg Bilg Num Deliv FGD	Automatic No.ID	80%	79%	79%	79%
BSE	Clig DA Deliv via ICLID	Caller ID	100%	100%	100%	100%
BSE	CXR Select On Rvse Charg	800 Service	100%	100%	100%	100%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	100%	100%	100%	100%
BSE	MWI- Activation Audible	Msg Waitng Indica. Audibl	85%	85%	85%	85%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100%	100%	100%	100%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100%	100%	100%	100%
BSE	MLHG - UCD With Queuing	Queuing	100%	100%	100%	100%
BSE	Three Way Call Transfer	User Transfer	100%	100%	100%	100%
BSE	Remote Call Forwarding	Foreign Exchange	100%	100%	100%	100%
BSE	Route Diversity	Diversity Routing	100%	100%	100%	100%
BSE	ř	Bild No. Screen'g (BNS)	100%	100%	100%	100%
BSE		Multiplexing Arrangements	100%	100%	100%	100%
BSE		Signaling Arrangements	100%	100%	100%	100%
BSE		Priority Packet	100%	100%	100%	100%
BSE		MegaConnect Svc (SMDS)	0%	0%	0%	0%
BSE		MWI-Audible Ring Burst	80%	79%	79%	79%
BSE	Hi Cap Hand-Off Svc	ControlLink DCS	100%	100%	100%	100%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Packet	100%	100%	100%	100%
CNS	Fast Select Accept Pkt	Fast Select	100%	100%	100%	100%
CNS	Fast Select Request Pkt	Fast Select	100%	100%	100%	100%
	Derived Ch (Monitoring)	ScanAlert	0%	0%	0%	0%
	Automatic Callback	Automatic Busy Redial	100%	100%	100%	100%
	Automatic Recall	,			· · •	•

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al Access Lines in: LEXINGTON Total

194909

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
CNS	CF Busy Line Intraswitch	Call Fwd Bsy Li - Fixed	100%	100%	100%	100%
CNS	CF Busy Line Interswitch	Call Fwd Bsy Li - Fixed	100%	100%	100%	100%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100%	100%	100%	100%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100%	100%	- 100%	100%
CNS	CF Dont Ans Intraswitch	Cl Fud-No Ans-Fixed	100%	100%	100%	100%
CNS	CF Dont Ans Interswitch	Cl Fwd-No Ans-Fixed	100%	100%	100%	100%
CNS	CF Mult Sim Call Intersw	Cl Fwdig - Multipath	100%	100%	100%	100%
CNS	CF - Variable	Variable Cl Fwd'g	100%	100%	100%	100%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	95%	95%	95%	95%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	100%	100%	100%	100%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100%	100%	100%	100%
CNS	Clig DA Deliv via ICLID	Caller ID	100%	100%	100%	100%
CNS	Customer Originated Trace	Call Tracing Service	100%	100%	100%	100%
CNS	Distinctive Ringing	VIP Alert	100%	100%	100%	100%
CNS	Dist Ring Term Screen	Smart Ring	100%	100%	100%	100%
CNS	Not Line	Auto Ring Dwn Ckt Signal	100%	100%	100%	100%
CNS	MWI-ATR Audible Msg Wtg	MWI Rov Audible Waiting	100%	100%	100%	100%
CNS	Selective Call Forward'g	Special Call Forwarding	100%	100%	100%	100%
CNS	Selective Call Rejection	Call Block	100%	100%	100%	100%
CNS	Speed Calling	Speed City - 8 & 30 Nos.	100%	100%	100%	100%
		Busy Number Redial	100%	100%	100%	100%
CNS		Saved Number Redial	80%	79%	79%	79%
CNS		Last Number Redial	100%	100%	100%	100%
CNS	Call Waiting	Call Waiting	100%	100%	100%	100%
CNS	Three Way Calling	Three Way Calling	100%	100%	100%	100%
CNS	Remote Call Forwarding	Remote Call Forwarding	100%	100%	100%	100%
CNS		Cll Frwd'g Fixed-All clls	100%	100%	100%	100%
CNS		Cll Frud Bsy No Ans.Fixed	100%	100%	100%	100%
CNS		Special Call Waiting	85%	85%	85%	85%
CNS		Special Call Acceptance	85%	85%	85%	85%
CNS		Anonymous Call Rejection	85%	85%	85%	85%
CNS		Blld No. Screen'g (BNS)	100%	100%	100%	100%
CNS		Call Restriction Service	100%	100%	100%	100%
CNS		MWI Abi Rov Adbi Rng Brst	76%	75%	75%	75%
CNS		GTE Dial DataLink	100%	100%	100%	100%
CNS		Cust.Controllable Ringing	95%	95%	95%	95%

L Access Lines in: LIMA

Total = 12401

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
BSA	Type A - X.25 Pkt Sw	Pkt.Swtg Network Svc-X.25	0%	0%	0%	0%
BSA	Type B - X.75 PKt Sw	Pkt.Swtg Network Svc-X.75	0%	0%	0%	0%
BSA	Type C-Dedicated Voice Gr	Voiceband	100%	100%	100%	100%
ISA	Type D-Dedicatd Prg Audio	Program Audio	100%	100%	100%	100%
BSA	Dedicated Video	Videoband	100%	100%	100%	100%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	85%	85%	85%	85%
BSA	Type G - Ded 1.544Mbps	Hi Cap Digital DS1 Svc	81%	81%	81%	81%
BSA	Type H - Ded > 1.544Mbps	Hi Cap Digital D\$3 Svc	0%	0%	0%	0%
BSA	Dedicated Alert Transport	Alarm Signal Transport Sv	66%	66%	66%	66%
BSA	Dedicatd Ntwk Access Link	Data Link	100%	100%	100%	100%
BSA	Type K-Ded Digital 64kbps	Digital Data Svc (DDS)	0%	0%	0%	0%
BSA	Type A - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100%	100%	100%	100%
BSA	Type B - Ckt Sw Trunk	Voice Grade Trunk Ckt Swd	100%	100%	100%	100%
ISE	Fast Select Accept Pkt	Fast Select	0%	0%	0%	0%
ISE	Fast Select Request Pkt	Fast Select	0%	0%	0%	0%
ISE	Acc To Cir Ch Transmissn	Clear Channel Capability	100%	100%	100%	100%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100%	100%	100%	100%
BSE	Bridging	Bridging	100%	100%	100%	100%
BSE	Conditioning	Conditioning	100%	100%	100%	100%
3cE	Data Over Voice (DOV) Svc	DOVConnect	100%	100%	100%	100%
	Secondary Ch Capability	DDS Secondary Channel	100%	100%	100%	100%
SE.	Alternate Routing	Alternate Routing	100%	100%	100%	100%
BSE	Cld Dir.No. Deliv via DID	Direct Inward Dialing	100%	100%	100%	100%
BSE	Clig Bilg Num Deliv FGB	Automatic No.ID	100%	100%	100%	100%
ISE	Clig Bilg Num Deliv FGD	Automatic No.ID	85%	85%	85%	85%
BSE	Clig DA Deliv via ICLID	Cailer ID	100%	100%	100%	100%
SE	CXR Select On Ryse Charg	800 Service	100%	100%	100%	100%
SE	Message Desk (SMDI)	Frwd Ct Info-Intraoffice	100%	100%	100%	100%
SE	MWI- Activation Audible	Msg Waitng Indica. Audibl	85%	85%	85%	85%
SE	Multiline Hunt Group	Hunt Group Arrangement	100%	100%	100%	100%
SE	MLHG-UCD Line Hunting	Uniform Call Distribution	100%	100%	100%	100%
SE	MLHG - UCD With Queuing	Queuing	100%	100%	100%	
SE	Three Way Call Transfer	User Transfer	100%	100%		100%
SE	Remote Call Forwarding	Foreign Exchange	100%	100%	100% 100%	100%
SE	Route Diversity	Diversity Routing	100%			100%
SE	Rodic Diversity	,		100%	100%	100%
SE		Bild No. Screenig (BNS)	100%	00%	100%	100%
SE		Multiplexing Arrangements	100%	00%	100%	100%
SE		Signaling Arrangements	100%	100%	100%	100%
SE		Priority Packet	0%	0%	0%	0%
SE		MegaConnect Svc (SMDS)	0%	0%	0%	0%
	Hi Con Hand Off Day	MWI-Audible Ring Burst	85%	85%	85%	85%
	Hi Cap Hand-Off Svc	ControlLink DCS	100%	100%	100%	100%
	Call Det Recd'g Rpts- Pkt	Call Detail - Packet	0%	0%	0%	0%
	Fast Select Accept Pkt	Fast Select	0%	0%	0%	0%
	Fast Select Request Pkt	Fast Select	0%	0%	0%	0%
	Derived Ch (Monitoring)	ScanAlert	0%	0%	0%	0%
	Automatic Callback	Automatic Busy Redial	100%	100%	100%	100%
NS	Automatic Recall	Automatic Call Return	100%	100%	100%	100%

al Access Lines in: LIMA

Total =

12401

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
CNS	CF Busy Line Intraswitch	Call Fwd Bsy Li - Fixed	100%	100%	100%	100%
CNS	CF Busy Line Interswitch	Call Fwd Bsy Li - Fixed	100%	100%	100%	100%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100%	100%	100%	100%
CNS	CFBL/DA-Cust Fwd To No.	Ct Fwd-B/No Ans- Variable	100%	100%	100%	100%
CNS	CF Dont Ans Intraswitch	Cl Fud-No Ans-Fixed	100%	100%	100%	100%
CNS	CF Dont Ans Interswitch	Cl Fud-No Ans-Fixed	100%	100%	100%	100%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	100%	100%	100%	100%
CNS	CF - Variable	Variable Cl Fwd'g	100%	100%	100%	100%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	100%	100%	100%	100%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	100%	100%	100%	100%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100%	100%	100%	100%
CNS	Cllg DA Deliv via ICLID	Caller ID	100%	100%	100%	100%
CNS	Customer Originated Trace	Call Tracing Service	100%	100%	100%	100%
CNS	Distinctive Ringing	VIP Alert	100%	100%	100%	100%
CNS	Dist Ring Term Screen	Smert Ring	100%	100%	100%	100%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100%	100%	100%	100%
CNS	MWI-ATR Audible Msg Wtg	MWI Rcv Audible Waiting	100%	100%	100%	100%
CNS	Selective Call Forward'g	Special Call Forwarding	100%	100%	100%	100%
CNS	Selective Call Rejection	Call Block	100%	100%	100%	100%
LÁZ	Speed Calling	Speed Clig - 8 & 30 Nos.	100%	100%	100%	100%
		Busy Number Redial	100%	100%	100%	100%
ČÑS		Saved Number Redial	85%	85%	85%	85%
CNS		Last Number Redial	100%	100%	100%	100%
CNS	Call Waiting	Call Waiting	100%	100%	100%	100%
CNS	Three Way Calling	Three Way Calling	100%	100%	100%	100%
CNS	Remote Call Forwarding	Remote Call Forwarding	100%	100%	100%	100%
CNS		Cll Frwd'g Fixed-All clls	100%	100%	100%	100%
CNS		Cll Frud Bsy No Ans.Fixed	100%	100%	100%	100%
CNS		Special Call Waiting	85%	85%	85%	85%
CNS		Special Call Acceptance	85%	85%	85%	85%
CNS		Anonymous Call Rejection	85%	85%	85%	85%
CNS		Blld No. Screenig (BNS)	100%	100%	100%	100%
CNS		Call Restriction Service	100%	100%	100%	100%
CNS		MWI Abl Rcv Adbl Rng Brst	85%	85%	85%	85%
CNS		GTE Dial DataLink	100%	100%	100%	100%
CNS		Cust.Controllable Ringing	100%	100%	100%	100%

al Access Lines in: LITTLE ROCK

Total =

32341

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
BSA	Type A - X.25 Pkt Sw	Pkt.Swtg Network Svc-X.25	0 <b>%</b>	0%	0%	0%
BSA	Type B - X.75 PKt Sw	Pkt.Swtg Network Svc-X.75	0%	0%	0%	0%
BSA	Type C-Dedicated Voice Gr	Voiceband	100%	100%	100%	100%
BSA	Type D-Dedicatd Prg Audio	Program Audio	100%	100%	100%	100%
BSA	Dedicated Video	Videoband	100%	100%	100%	100%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	92%	92%	92%	92%
BSA	Type G - Ded 1.544Mbps	Hi Cap Digital DS1 Svc	96 <b>%</b>	96%	96%	96%
BSA	Type H - Ded > 1.544Mbps	Hi Cap Digital DS3 Svc	50%	50%	49%	48%
BSA	Dedicated Alert Transport	Alarm Signal Transport Sv	96X	96%	96%	96%
BSA	Dedicatd Ntwk Access Link	Data Link	100%	100%	100%	100%
BSA	Type K-Ded Digital 64kbps	Digital Data Svc (DDS)	0%	0%	0%	0%
BSA	Type A - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100%	100%	100%	100%
BSA	Type B - Ckt Sw Trunk	Voice Grade Trunk Ckt Swd	100%	100%	100%	100%
BSE	Fast Select Accept Pkt	Fast Select	0%	0%	0%	0%
BSE	Fast Select Request Pkt	Fast Select	0%	0%	0%	0%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100%	100%	100%	100%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100%	100%	100%	100%
BSE	Bridging	Bridging	100%	100%	100%	100%
BSE	Conditioning	Conditioning	100%	100%	100%	100%
<b>₽&lt;</b> E	Data Over Voice (DOV) Svc	DOVConnect	100%	100%	100%	100%
	Secondary Ch Capability	DDS Secondary Channel	100%	100%	100%	100%
ISE	Alternate Routing	Alternate Routing	81%	82%	82%	82%
BSE	Cld Dir.No. Deliv via DID	Direct Inward Dialing	81%	82%	82%	82%
BSE	Clig Bilg Num Deliv FGB	Automatic No.ID	81%	82%	82%	82%
BSE	Cllg Bllg Num Deliv FGD	Automatic No.ID	89%	94%	94%	94%
BSE	Cllg DA Deliv via ICLID	Caller ID	89%	94%	94%	94%
BSE	CXR Select On Rvse Charg	800 Service	81%	82%	82%	82%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	89%	94%	94%	94%
BSE	MWI- Activation Audible	Msg Waitng Indica. Audibl	89%	94%	94%	94%
BSE	Multiline Hunt Group	Hunt Group Arrangement	89%	94%	94%	94%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	89%	94%	94%	94%
BSE	MLHG - UCD With Queuing	Queuing	81%	82%	82%	82%
SE	Three Way Call Transfer	User Transfer	89%	94%	94%	94%
SE	Remote Call Forwarding	Foreign Exchange	89%	94%	94%	94%
SE	Route Diversity	Diversity Routing	81%	82%	82%	82%
ISE		Blld No. Screenig (BNS)	89%	94%	94%	94%
SE		Multiplexing Arrangements	100%	100%	100%	100%
SE		Signaling Arrangements	100%	100%	100%	100%
SE		Priority Packet	0%	0%	0%	0%
SE		MegaConnect Svc (SMDS)	0%	0%	0%	0%
SE		MWI-Audible Ring Burst	81%	82%	82%	82%
SE	Hi Cap Hand-Off Svc	ControlLink DCS	100%	100%	100%	100%
NS	Call Det Recdig Rpts- Pkt	Call Detail - Packet	0%	0%	0%	0%
NS	Fast Select Accept Pkt	Fast Select	0%	0%	0%	0%
	Fast Select Request Pkt	Fast Select	0%	0%	0%	0%
~	Derived Ch (Monitoring)	ScanAlert	0%	0%	0%	0%
	Automatic Callback	Automatic Busy Redial	89%	94%	94%	94%
NS .	Automatic Recall	Automatic Call Return	89%	94%	94%	94%

al Access Lines in: LITTLE ROCK Total = 32341

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
CNS	CF Busy Line Intraswitch	Call Fwd Bsy Li - Fixed	89%	94%	94%	94%
CNS	CF Busy Line Interswitch	Call Fwd Bsy Li - Fixed	89%	94%	94%	94%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	89%	94%	94%	94%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	89%	94%	94%	94%
CNS	CF Dont Ans Intraswitch	Cl Fwd-No Ans-Fixed	89%	94%	94%	94%
CNS	CF Dont Ans Interswitch	Cl Fwd-No Ans-Fixed	89%	94%	94%	94%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	81%	82%	82%	82%
CNS	CF - Variable	Variable Cl Fwd'g	89%	94%	94%	94%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	81%	82%	82%	82%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	89%	94%	94%	94%
CNS	Call Waiting - Cancel	Cancel Call Waiting	89%	94%	94%	94%
CNS	Cllg DA Deliv via ICLID	Caller ID	89%	94%	94%	94%
CNS	Customer Originated Trace	Call Tracing Service	89%	94%	94%	94%
CNS	Distinctive Ringing	VIP Alert	89%	94%	94%	94%
CNS	Dist Ring Term Screen	Smart Ring	89%	94%	94%	94%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	89%	94%	94%	94%
CNS	MWI-ATR Audible Msg Wtg	MWI Rcv Audible Waiting	89%	94%	94%	94%
CNS	Selective Call Forward'g	Special Call Forwarding	89%	94%	94%	94%
CNS	Selective Call Rejection	Call Block	89%	94%	94%	94%
CNS	Speed Calling	Speed Cilg - 8 & 30 Nos.	89%	94%	94%	94%
		Busy Number Redial	89%	94%	94%	94%
CWS		Saved Number Redial	81%	82%	82%	82%
CNS		Last Number Redial	89%	94%	94%	94%
CNS	Call Waiting	Call Waiting	89%	94%	94%	94%
CNS	Three Way Calling	Three Way Calling	89%	94%	94%	94%
CNS	Remote Call Forwarding	Remote Call Forwarding	89%	94%	94%	94%
CNS		Cll Frwd'g Fixed-All clls	89%	94%	94%	94%
CNS		Cll Frud Bsy No Ans.Fixed	89%	94%	94%	94%
CNS		Special Call Waiting	89%	94%	94%	94%
CNS		Special Call Acceptance	89%	94%	94%	94%
CNS		Anonymous Call Rejection	89%	94%	94%	94%
CNS		Bild No. Screen'g (BNS)	89%	94%	94%	94%
CNS		Call Restriction Service	89%	94%	94%	94%
CNS		MWI Abl Rcv Adbl Rng Brst	81%	82%	82%	82%
CNS		GTE Dial DataLink	100%	100%	100%	100%
CNS		Cust.Controllable Ringing	8 <b>9%</b>	94%	94%	94%

at Access Lines in: LONGVIEW-MARSHALL Total = 24851

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
BSA	Type A - X.25 Pkt Sw	Pkt.Swtg Network Svc-X.25	0%	0%	0%	0%
BSA	Type B - X.75 PKt Sw	Pkt.Swtg Network Svc-X.75	0%	0%	0%	0%
BSA	Type C-Dedicated Voice Gr	Voiceband	100%	100%	100%	100%
BSA	Type D-Dedicatd Prg Audio	Program Audio	100%	100%	100%	100%
BSA	Dedicated Video	Videoband	100%	100%	100%	100%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	99%	99%	99%	99%
BSA	Type G - Ded 1.544Mbps	Hi Cap Digital DS1 Svc	88%	88%	88%	88%
BSA	Type H - Ded > 1.544Mbps	Hi Cap Digital DS3 Svc	49%	49%	49%	49%
BSA	Dedicated Alert Transport	Alarm Signal Transport Sv	93%	93%	93%	93%
BSA	Dedicatd Ntwk Access Link	Data Link	100%	100%	100%	100%
BSA	Type K-Ded Digital 64kbps	Digital Data Svc (DDS)	49%	49%	49%	49%
BSA	Type A - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100%	100%	100%	100%
BSA	Type B - Ckt Sw Trunk	Voice Grade Trunk Ckt Swd	100%	100%	100%	100%
BSE	Fast Select Accept Pkt	Fast Select	0%	0%	0%	0%
BSE	Fast Select Request Pkt	Fast Select	0%	0%	0%	0%
BSE	Acc To Cir Ch Transmissn	Clear Channel Capability	100%	100%	100%	100%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100%	100%	100%	100%
<b>B</b> SE	Bridging	Bridging	100%	100%	100%	100%
BSE	Conditioning	Conditioning	100%	100%	100%	100%
RSE	Data Over Voice (DOV) Svc	DOVConnect .	100%	100%	100%	100%
	Secondary Ch Capability	DDS Secondary Channel	100%	100%	100%	100%
BSE	Alternate Routing	Alternate Routing	95%	95%	95%	95%
BSE	Cld Dir.No. Deliv via DID	Direct Inward Dialing	95%	95%	95%	95%
BSE	Cilg Bilg Num Deliv FGB	Automatic No.ID	95%	95%	95%	95%
BSE	Clig Bilg Num Deliv FGD	Automatic No.ID	100%	100%	100%	100%
8SE	Cilg DA Deliv via ICLID	Caller ID	83%	83%	83%	82%
BSE	CXR Select On Rvse Charg	800 Service	95%	95%	95%	95%
BSE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	83%	83%	83%	82%
BSE	MWI- Activation Audible	Msg Waitng Indica, Audibl	83%	83%	83%	82%
BSE	Multiline Hunt Group	Hunt Group Arrangement	100%	100%	100%	100%
BSE	MLHG-UCD Line Hunting	Uniform Call Distribution	100%	100%	100%	100%
BSE	MLHG - UCD With Queuing	Queuing	95%	95%	95%	95%
BSE	Three Way Call Transfer	User Transfer	100%	100%	100%	100%
BSE	Remote Call Forwarding	Foreign Exchange	100%	100%	100%	100%
BSE	Route Diversity	Diversity Routing	95%	95%	95%	95%
BSE	,	Bild No. Screen'g (BNS)	100%	100%	100%	100%
BSE		Multiplexing Arrangements	100%	100%	100%	100%
BSE		Signaling Arrangements	* 00%	100%	100%	100%
BSE		Priority Packet	0%	0%	0%	0%
BSE		MegaConnect Svc (SMDS)	0%	0%	0%	0%
BSE		MWI-Audible Ring Burst	78%	78%	77%	7 <b>7%</b>
BSE	Hi Cap Hand-Off Svc	Controllink DCS	100%	100%	100%	100%
CNS	Call Det Recd'g Rpts- Pkt	Call Detail - Packet	0%	0%		0%
CNS	Fast Select Accept Pkt	Fast Select	0% 0%	0% 0%	0% 0%	0%
CNS	fast Select Request Pkt	Fast Select	0% 0%			
, ,	Derived Ch (Monitoring)	ScanAlert		0% 0%	0%	0% 0%
	Automatic Callback	Automatic Busy Redial	0% 100%	0% 100%	0%	0% 100%
CNS	Automatic Recall	•		100%	100%	100%
JAG	NACOMOGIC RECALL	Automatic Call Return	100%	100%	100%	100%

Access Lines in: LONGVIEW-MARSHALL Total = 24851

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
CNS	CF Busy Line Intraswitch	Call Fwd Bsy Li - Fixed	100%	100%	100%	100%
CNS	CF Busy Line Interswitch	Call Fwd Bsy Li - Fixed	100%	100%	100%	100%
CNS	CFBL/DA-Cust Act/Deact	Cl Fwd-B/No Ans- Variable	100%	100%	100%	100%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100%	100%	100%	100%
CNS	CF Dont Ans Intraswitch	Cl Fwd-No Ans-Fixed	100%	100%	100%	100%
CNS	CF Dont Ans Interswitch	Cl Fwd-No Ans-Fixed	100%	100%	100%	100%
CNS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	95%	95%	95%	95%
CNS	CF - Variable	Variable Cl Fwdig	100%	100%	100%	100%
CNS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	95%	95%	95%	95%
CNS	CF Var - Remote Act/Cont	Remote Access-CF Variable	83%	83%	83%	82%
CNS	Call Waiting - Cancel	Cancel Call Waiting	100%	100%	100%	100%
CNS	Clig DA Deliv via ICLID	Caller ID	83%	83%	83%	83%
CNS	Customer Originated Trace	Call Tracing Service	100%	100%	100%	100%
CNS	Distinctive Ringing	VIP Alert	100%	100%	100%	100%
CNS	Dist Ring Term Screen	Smart Ring	100%	100%	100%	100%
CNS	Hot Line	Auto Ring Dwn Ckt Signal	100%	100%	100%	100%
CNS	MWI-ATR Audible Msg Wtg	MWI Rcv Audible Waiting	83%	83%	83%	82%
CNS	Selective Call Forward'g	Special Call Forwarding	100%	100%	100%	100%
CNS	Selective Call Rejection	Call Block	100%	100%	100%	100%
Lnd	Speed Calling	Speed Cilg - 8 & 30 Nos.	100%	100%	100%	100%
		Busy Number Redial	100%	100%	100%	100%
CNS		Saved Number Redial	78%	78%	77%	77%
CNS		Last Number Redial	100%	100%	100%	100%
CNS	Call Waiting	Call Waiting	100%	100%	100%	100%
ENS	Three Way Calling	Three Way Calling	100%	100%	100%	100%
CNS	Remote Call Forwarding	Remote Call Forwarding	100%	100%	100%	100%
CNS		Cll Frwd'g Fixed-All clls	100%	100%	100%	100%
CNS		Cll Frwd Bsy No Ans.Fixed	100%	100%	100%	100%
CNS		Special Call Waiting	100%	100%	100%	100%
CNS		Special Call Acceptance	100%	100%	100%	100%
INS		Anonymous Call Rejection	100%	100%	100%	100%
CNS		Blld No. Screen'g (BNS)	100%	100%	100%	100%
INS		Call Restriction Service	100%	100%	100%	100%
CNS		MWI Abl Rcv Adbl Rng Brst	78%	78%	77%	77%
CNS		GTE Dial DataLink	100%	100%	100%	100%
CNS		Cust.Controllable Ringing	100%	100%	100%	100%

at Access Lines in: LOS ANGELES Total = 1906944

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
BSA	Type A - X.25 Pkt Sw	Pkt.Swtg Network Svc-X.25	100%	100%	100%	100%
BSA	Type B - X.75 PKt Sw	Pkt.Swtg Network Svc-X.75	100%	100%	100%	100%
BSA	Type C-Dedicated Voice Gr	Voiceband	100%	100%	100%	100%
BSA	Type D-Dedicatd Prg Audio	Program Audio	100%	100%	100%	100%
BSA	Dedicated Video	Videoband	100%	100%	100%	100%
BSA	Type F - Ded <64kbps	Digital Data Svc-DDS	100%	100%	100%	100%
BSA	Type G - Ded 1.544Mbps	Hi Cap Digital DS1 Svc	99%	99%	99%	99%
BSA	Type H - Ded > 1.544Hbps	Hi Cap Digital DS3 Svc	59%	59%	5 <b>9%</b>	59%
BSA	Dedicated Alert Transport	Alarm Signal Transport Sv	100%	100%	100%	100%
BSA	Dedicatd Ntwk Access Link	Data Link	100%	100%	100%	100%
BSA	Type K-Ded Digital 64kbps	Digital Data Svc (DDS)	98%	98%	98%	98%
BSA	Type A - Ckt Sw Line	Voice Grade Line Ckt Sw'd	100%	100%	100%	100%
BSA	Type B - Ckt Sw Trunk	Voice Grade Trunk Ckt Sud	100%	100%	100%	100%
BSE	Fast Select Accept Pkt	Fast Select	100%	100%	100%	100%
3SE	Fast Select Request Pkt	Fast Select	100%	100%	100%	100%
BSE	Acc To Clr Ch Transmissn	Clear Channel Capability	100%	100%	100%	100%
BSE	Automatic Protect Switchg	Automatic Protection Sw	100%	100%	100%	100%
BSE	Bridging	Bridging	100%	100%	100%	100%
BSE	Conditioning	Conditioning	100%	100%	100%	100%
,~=	Data Over Voice (DOV) Svc	DOVConnect	100%	100%	100%	100%
	Secondary Ch Capability	DDS Secondary Channel	100%	100%	100%	100%
SE	Alternate Routing	Alternate Routing	97%	97%	97%	97%
SE	Cld Dir.No. Deliv via DID	Direct Inward Dialing	100%	100%	100%	100%
ISE	Clig Blig Num Deliv FGB	Automatic No.ID	100%	100%	100%	100%
BSE	Clig Bilg Num Deliv FGD	Automatic No.ID	84%	100%	100%	100%
ISE	Clig DA Deliv via ICLID	Caller ID	100%	100%	100%	100%
SE	CXR Select On Ryse Charg	800 Service	100%	100%	100%	100%
SE	Message Desk (SMDI)	Frwd Cl Info-Intraoffice	89%	89%	89%	89%
SE	MWI- Activation Audible	Msg Waitng Indica, Audibl	73%	89%	89%	89%
SE	Multiline Hunt Group	Hunt Group Arrangement	89%	89%	89%	89%
SE	MLHG-UCD Line Hunting	Uniform Call Distribution	89%	89%	89%	89%
SE	MLHG - UCD With Queuing	Queuing				
SE	Three Way Call Transfer	User Transfer	89%	89%	89%	89%
SE	Remote Call Forwarding		100%	100%	100%	100%
SE	Route Diversity	Foreign Exchange	100%	100%	100%	100%
SE	Route Diversity	Diversity Routing	100%	100%	100%	100%
SE		Blld No. Screen'g (BNS)	98%	98%	98%	98%
		Multiplexing Arrangements	100%	100%	100%	100%
SE		Signaling Arrangements	100%	100%	100%	100%
SE		Priority Packet	100%	100%	100%	100%
SE		MegaConnect Svc (SMDS)	100%	100%	100%	100%
SE		MWI-Audible Ring Burst	71%	87%	87%	87%
SE	Hi Cap Hand-Off Svc	ControlLink DCS	100%	100%	100%	100%
	Call Det Recd'g Rpts- Pkt	Call Detail - Packet	100%	100%	100%	100%
	Fast Select Accept Pkt	Fast Select	100%	100%	100%	100%
	Fast Select Request Pkt	Fast Select	100%	100%	100%	100%
	Derived Ch (Monitoring)	ScanAlert	100%	100%	100%	100%
	Automatic Callback	Automatic Busy Redial	100%	100%	100%	100%
NS	Automatic Recall	Automatic Call Return	100%	100%	100%	100%

al Access Lines in: LOS ANGELES Total = 1906944

Percentage Availability of ONA Services By Date for

Туре	Generic Name of ONA Serv	Product Name of ONA Serv	12/31/1995	12/31/1996	12/31/1997	12/31/1998
CNS	CF Busy Line Intraswitch	Call Fwd Bsy Li - Fixed	100%	100%	100%	100%
CNS	CF Busy Line Interswitch	Call Fud Bsy Li - Fixed	100%	100%	100%	100%
CNS	CFBL/DA-Cust Act/Deact	Ci Fwd-B/No Ans- Variable	100%	100%	100%	100%
CNS	CFBL/DA-Cust Fwd To No.	Cl Fwd-B/No Ans- Variable	100%	100%	100%	100%
CNS	CF Dont Ans Intraswitch	Cl Fwd-No Ans-Fixed	100%	100%	100%	100%
CNS	CF Dont Ans Interswitch	Cl Fud-No Ans-Fixed	100%	100%	100%	100%
:NS	CF Mult Sim Call Intersw	Cl Fwd'g - Multipath	87%	87%	87%	87%
CNS	CF - Variable	Variable Cl Fwd'g	100%	100%	100%	100%
NS	CF Var Act w/o Crtsy Cal	Variable Call Forwarding	89%	89%	89%	89%
NS .	CF Var - Remote Act/Cont	Remote Access-CF Variable	100%	100%	100%	100%
NS .	Call Waiting - Cancel	Cancel Call Waiting	100%	100%	100%	100%
NS	Clig DA Deliv via ICLID	Caller ID	100%	100%	100%	100%
NS.	Customer Originated Trace	Call Tracing Service	100%	100%	100%	100%
CNS	Distinctive Ringing	VIP Alert	100%	100%	100%	100%
NS	Dist Ring Term Screen	Smart Ring	100%	100%	100%	100%
NS	Hot Line	Auto Ring Dwn Ckt Signal	100%	100%	100%	100%
NS	MWI-ATR Audible Msg Wtg	MWI Rcv Audible Waiting	89%	89%	89%	89%
NS	Selective Call Forward'g	Special Call Forwarding	89%	89%	89%	89%
NS	Selective Call Rejection	Call Block	100%	100%	100%	100%
4S	Speed Calling	Speed Cllg - 8 & 30 Nos.	100%	100%	100%	100%
		Busy Number Redial	98%	98%	98%	98%
NS		Saved Number Redial	71%	87%	87%	87%
NS		Last Number Redial	98%	98%	98%	98%
NS	Call Waiting	Call Waiting	98%	98%	98%	98%
NS	Three Way Calling	Three Way Calling	98%	98%	98%	98%
NS	Remote Call Forwarding	Remote Call Forwarding	98%	98%	98%	98%
15		Cll Frwd'g Fixed-All clls	98%	98%	98%	98%
NS		Cll Frwd Bsy No Ans.Fixed	87%	87%	87%	87%
NS		Special Call Waiting	81%	98%	98%	98%
IS		Special Call Acceptance	81%	98%	98%	98%
łS		Anonymous Call Rejection	81%	98%	98%	98%
NS		Blld No. Screenig (BNS)	98%	98%	98%	98%
NS		Call Restriction Service	100%	100%	100%	100%
NS		MWI Abl Rcv Adbl Rng Brst	63%	63%	63%	63%
NS		GTE Dial DataLink	100%	100%	100%	100%
NS		Cust.Controllable Ringing	87%	87%	87%	87%